

Cable and Telecommunications Advisory Committee
May 25, 2010 Meeting Agenda

1. Call to Order and Introductions.
2. Approval of Agenda.
3. Appointment of Secretary for this Meeting.
4. Review and Approval of Minutes of the March 23, 2010 Meeting.
5. Government Access Channel initiative
 - a. Status of policy/ordinance draft document revision
6. Communications.
 - a. Comcast
 1. Notice of 4-8-2010 re: Digital service – need for authenticating device.
 2. Notice of 4-8-2010 re: Revisions to Comcast service options.
 - b. Verizon
 1. Notice of 5-3-2010: Additions/changes to HD channel lineup.
 2. Notice of 5-3-2010: Channel lineup changes in various service options
7. Public Comments.
 - a. On April 20th, Jeffery Jones of the Manors Housing Development reported that since March 30th there have been intermittent or complete disruptions of Comcast service for extended periods of time. His main concern was that his disabled wife can't deploy her Lifeline Signaler because of the on-and-off phone service. Calls to 800-COMCAST have not been effective in restoring reliable service. The matter was referred to Kathy Farinaccio for urgent resolution. The resolution involved replacement of damaged exterior trunk line as well as damaged interior connections. The issue was completely resolved by April 24th.
 - b. Mary KcKittrick of Tracy Drive reported that the “manhole cover” from a Verizon FiOS in-ground junction box has been missing for months, and was concerned that someone would be hurt. Her attempts to have Verizon replace the cover were unsuccessful. The matter was referred to Anna Lustenberg. Confirmation that the cover was ultimately replaced was never received from Ms. Lustenberg, although it is believed that it was.
 - c. Mr. Joshi Lenin, a new Lawrence Township resident contacted the committee through the township’s website to express his concerns that in his locations service could only be obtained from Comcast, and that there were no other competitors to choose from. Mr. Abramovich responded, via email, to Mr. Lenin’s concerns (attached).
8. Old Business Relating to Comcast.
 - a. Status of plans to add additional channels.
 1. New York HDTV Channels
9. New Business relating to Verizon
None

10. Date and time of next meeting

11. Adjournment